KCCRT CONNECTION

Kentucky Community Crisis Response Board

December 2019

2019 Reflections

As this newsletter is being disseminated there are only a handful of days left in 2019. For some the new year can't come quick enough. For others the desire is to slow time down. Individually, each one of us can reflect on 2019 with a smile, a laugh, and even a tear. Together we have mourned the passing of a beloved long-time volunteer leader and a long-time team member. Together we shared in the sorrow of loved ones that passed on. Together we lifted up team members during illness or injury. Together we shared in the joy of new family additions. Together we showed appreciation for the service of our two- and four-legged team members that left our team. Together we achieved great things and helped those impacted by a traumatic event.

In this issue of the *KCCRT Connection,* you will get a rearview mirror view of our year together. Our team members are dedicated, talented and special. Whether going on a response, serving on a committee, or attending a training our team members provide their time, talents and energy on a regular basis.

The staff of the KCCRB wish each of you the very happiest of holidays. Thank you for all you do!

Kelli, Tammy, Angela & Leslie

LOOK BACK.
LAUGH, CRY, REMEMBER.

Happy New Year 2020
WISHING YOU BEAUTIFUL MOMENTS, TREASURED MEMORIES, AND ALL THE BLESSING A HEART CAN KNOW.

Highlights:

- Annual Response Info

- Updated Logos

- Training Updates

- Photos from Deborah's Retirement Party

- Staff Updates

- KCCRT Member Updates

KCCRB Communications

Are You in the Know?

For several months the KCCRB has been using ReadyOp to provide important communications to team members. In order to receive important messages through ReadyOp your primary phone and email MUST be listed as primary. During the information migration, it is possible the order of preferred communication methods was not carried over. As you can see from the examples below, phone numbers and emails appear in the order of preference and can be changed.

If any KCCRT member has not received important messages on the phone or email accessed most often, please use the following link to update your information.

[ReadyOp Membership Update](#)

Updated Marketing Tools

The logo updates are complete. All agency logos are now consistent in design, color, and font. The updated logos are being used on new printed materials as well as the website and social media sites.

These changes do not impact any agency branded attire issued to team members.

KCCRT RESPONSES

Response Information by Region— 2019 (January—November)

Region	Responses	Interventions	Individuals Served	Team Members Responding	Estimated Hours of Service
1	3	7	23	9	7
2	5	14	40	22	14
3	6	24	110	24	24
4	3	10	36	9	10
5	5	12	62	11	13
6	7	23	105	24	23
7	7	19	60	18	19
8	3	12	52	12	12
9	2	6	25	4	6
10	3	12	67	8	12
11	2	7	16	5	7
12	4	10	50	7	10
Grand Total	**50**	**156**	**646**	**153**	**157**

KCCRT Response Feedback

"How would you rate the overall quality of the services provided to your agency?"

High Quality　　　　　28%

Very High Quality　　　72%

all team members were quite professional and responsive to the needs of our students and staff; the dogs were a "hit" with the students.

Everything was amazing couldn't (sic) ask for better

The team that was sent out to us was very informative. You coukd (sic) tell they genuinely cared about us and how we were all feeling not only as a group but as individuals. Thos (sic) team is absolutely amazing

Once again KCCRB came through for our organization. Your services are truly appreciated.

Excellent response. Team was very helpful.

KCCRB
KENTUCKY COMMUNITY CRISIS RESPONSE BOARD

KCCRT
KENTUCKY COMMUNITY CRISIS RESPONSE TEAM

KYESPS
KENTUCKY EMERGENCY SERVICES PEER SUPPORT

KYLEAP
KY LAW ENFORCEMENT ASSISTANCE PROGRAM

KCCRT MEMBERSHIP

2019 KCCRT MEMBERSHIP

at a glance

For more than 20 years, the volunteer members of the Kentucky Community Crisis Response Team (KCCRT) have been providing critical incident stress management interventions across Kentucky. Here is a brief look at the overall team membership in 2019.

NEW MEMBERS

30

MEMBERSHIPS LOST

28

During the year there were 13 resignations for various reasons and 15 memberships deactivated.

K-9 TEAM

Each K-9 team consists of a highly trained canine and a handler. With the retirement of one canine in 2019, the total number of K-9 teams is **3**.

LAW ENFORCEMENT MEMBERSHIP

There are a total of **96 l**aw enforcement officers that serve on the Kentucky Law Enforcement Assistance Program (KYLEAP) peer support team.

FIRST RESPONDER MEMBERSHIP

There are a total of **9** members from the fire service, EMS, and/or E-911 Communications. These members make up the Kentucky Emergency Services Peer Support (KESPS) team.

FAMILY SUPPORT TEAMS

These teams are currently being developed to assist families of first responders after a critical incident. To date, **9** volunteers have joined the Law Enforcement Family Support team.

KCCRT MEMBERSHIP

As 2019 draws to a close, there are **231** volunteers from more than 20 different walks of life that comprise the KCCRT. These dedicated individuals willingly give their time and skills to help others after a critical incident.

KCCRT Application Process Update

Until recently, there were different paper applications for the KCCRT and each peer support team. In an effort to simplify the application process, the KCCRB is now using a single application.

With the implementation of ReadyOp the application form was able to be converted to an online application. Individuals interested in joining the KCCRT can access the application by visiting the ***KCCRT Team Membership*** page of the KCCRB website.

KCCRB Brochure

Do you know someone that would make a good addition to the KCCRT? You can give him / her a copy of the KCCRB brochure. This brochure provides an overview of the agency, the KCCRT and the services we provide. The brochure can be obtained on the KCCRB website or by contacting the KCCRB office.

Quarterly Trainings

2019 saw an increase in attendance for quarterly team trainings.

Jan—Mar	48 members
2019 ATT	62 members
July—Dec	136 members

Thanks for your attendance and participation in 2019!

MEMORIAL SECTION

Karl Lusk

1945 - 2019

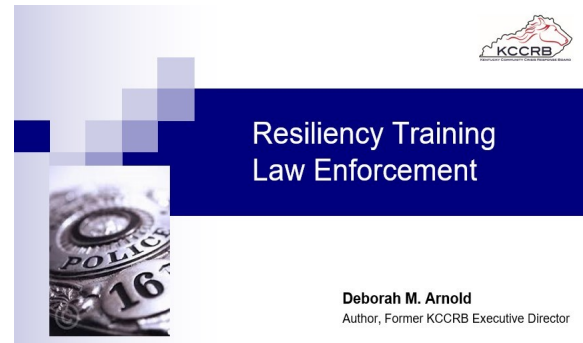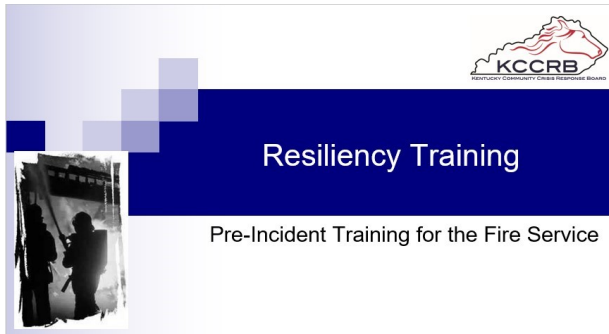KCCRT Region 5 Coordinator

Tom Mobley

1949 - 2019

KCCRT Member Region 5

TRAINING INFORMATION

KCCRT Training Updates

The training known as *Protecting Our First Responders* has undergone some revisions over the last few months. Beside the content being updated, the names were changed to be in line with industry standards. These trainings are now being called *Resiliency Training* for each respective response agency.

Resiliency Training

Pre-Incident Training for the Fire Service

Resiliency Training
Law Enforcement

Deborah M. Arnold
Author, Former KCCRB Executive Director

Did you know?

All quarterly team trainings are open to any KCCRT member?

Each KCCRT region schedules three (3) quarterly team trainings each year. These meetings, whether in-person, conference call or video conference, are open to any KCCRT member. The schedule can be viewed on the next page.

Volunteer trainers are being sought?

There has been an increase in the request for the *Resiliency* trainings and the *Psychological First Aid-II* course. In order to provide the best possible service to our communities we are looking for volunteers to become trainers.

Your input and suggestions are welcomed?

The KCCRB Training Program is intended to help KCCRT members obtain training hours, learn new information, refresh skills, and network with team members. Every effort is made to schedule trainings to accommodate the majority.

Recently, a team member suggested having a conference call during normal business hours to allow those with scheduling conflicts to attend. This suggestion was implemented and has, so far, proven to be a successful change.

For more information on the Training Program please contact Angela Roberts.

TRAINING INFORMATION

Upcoming KCCRT Quarterly Trainings

Region	Training	Date	Time	Location	Conference Call Info
1	Q3	01/23/2020	6:00 PM CST	TBD	
2	Q3	01/13/2020	6:00 PM CST		515-604-9099 / Code: 103-545-174
3	Q3	02/04/2020	3:30 PM CST		605-475-4803 / Code: 316544
4	Q3	03/19/2020	6:00 PM EST	168 Substation Rd., London	
5	Q3	01/06/2020	6:00 PM EST		605-475-4803 / Code: 316544
6	Q3	02/06/2020	6:00 PM EST	11902 Old Shelbyville Road, Louisville	
7	Q3	07/29/2019	6:30 PM EST	77 Comair Blvd., Erlanger	
8	Q3	03/10/2020	6:00 PM EST	222 Medical Cir., Morehead	
9	Q3	TBD			
10	Q3	03/19/2020	6:00 PM EST	168 Substation Rd., London	
11	Q3	01/09/2020	6:00 PM EST	1375 Old Frankfort Pike, Lexington	
12	Q3	01/22/2020	10:00 AM EST	111 St. James Ct., Ste. B, Frankfort	605-475-4803 / Code: 316544
OPEN	Q3	02/19/2020	10:00 AM EST		605-475-4803 / Code: 316544
OPEN	Q3	03/18/2020	1:00 PM EST		605-475-4803 / Code: 316544
ALL	Q4	04/24-25/2020	TBA	Capital Plaza Hotel	

2020 Annual Team Training

Planning for the 2020 KCCRT Annual Team Training is well under way. Make plans now to attend!

When: April 24—25, 2020
Where: Capital Plaza Hotel—Frankfort

Get clued into common reactions

clue

KCCRB LEADERSHIP

Kentucky Community Crisis Response Board

The following individuals serve on the Board of Directors of the KCCRB. These individuals serve either by appointment by Governor Matt Bevin or by KRS 36.255.

Board Member	Agency Represented
Travis Tennill, Board Chair	Emergency Services
Sherri Clusky, Vice -Chair	Department of Education
Charles Scheffler	Department for Behavioral Health, Developmental & Intellectual Disabilities
Jim House	Department for Public Health
Richard Peddicord	KY State Fire Marshal
Stephanie Robey	KY Division of Emergency Management
Lana Grandon, Aaron Ash	Office of the Attorney General
Helen Ostien	American Red Cross
John Gosper	Emergency Services
Donna Woodward	Mental Health
Wayne Herner	Mental Health
Billy Bratcher	KCCRT Member
Bob Kerr	Mental Health
Richard Sanders	Kentucky State Police

For more information on the Board of Directors membership click here.

KCCRB Leadership

Travis Tennill, Board Chair

Sherri Clusky, Board Vice-Chair

Lee Twombly, Training Committee Chair

Greg Wilder, Membership Committee Chair

KCCRT MEMBERS

Deborah Arnold's Retirement

After a nearly thirty (30) year career with the Commonwealth of Kentucky, Deborah Arnold officially retired at the end of October. Over the course of her career she held leadership positions in various departments such as the Transportation Cabinet and the Kentucky State Police. Deborah spent the last 10 years of her career as the Executive Director of the Kentucky Community Crisis Response Board (KCCRB).

Prior to becoming only the second Executive Director of the agency, Deborah served as a team member. In 2009 she accepted the role of Executive Director, a position she held for nearly 11 years. During that time Deborah's leadership and vision led to significant advancements of the agency and the services provided. Deborah's legacy with KCCRB will include:

❑ Partnership with the National Animal Assisted Crisis Response organization;

❑ Implementation of the annual team training for all team members;

❑ Writing federal grants to secure Crisis Counseling Assistance grants for the Immediate Services Program and Regular Services Programs after presidentially-declared disasters in Kentucky;

❑ Development of the KYLEAP peer support team and a partner in the development of the Kentucky Post Critical Incident Seminar (PCIS) with DOCJT;

❑ Developing and writing the various resiliency training courses for first responders; and,

❑ Drafting, signing and implementing the Kentucky Disaster Behavioral Health Services Support Plan.

A retirement reception was held for Deborah on October 29th. Attendees included team members, board members, agency partner leadership, and friends.
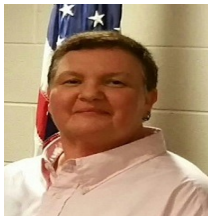

*Additional photos can be found on *

KCCRB LEADERSHIP

KCCRB Staff

Vacant
Executive Director

Kelli Robinson,
Deputy Executive Director /
Team Program Coordinator
m.k.robinson.nfg@mail.mil

Tammy Napier,
Chief Financial Officer
Tammy.l.napier2.nfg@mail.mil

Angela Roberts,
Preparedness & Training
Coordinator
Angela.l.roberts32.nfg@mail.mil

Leslie Glass,
Administrative Coordinator
Leslie.d.glass.nfg@mail.mil

Vacant Position
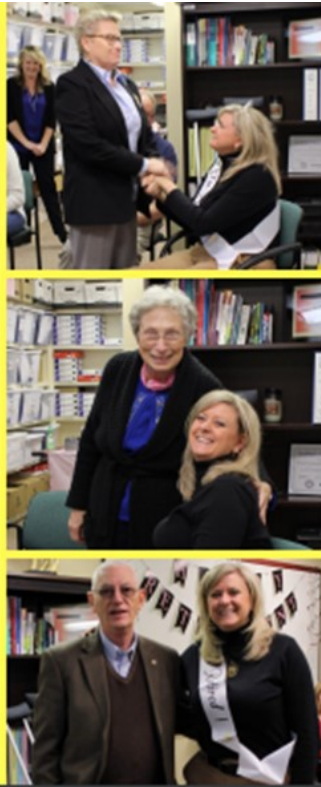Fire Service Support

Regional Coordinator Information

	Regional Coordinator	Resource Coordinator
1	Deb Hartz, April Tilford	
2	Tim Davis, KCCRB Office	
3	KCCRB Office	
4	David Hawk	
5	KCCRB Office	
6	Lee Twombly, Teddy Laun	Debbie Irwin
7	KCCRB Office	
8	Bob Kerr, David Eldridge	
9	KCCRB Office	
10	Eliza Clontz	
11	Connie Adams, Gary Santana	Christian Ulrich
12	KCCRB Office	

Staff Updates

❑ Travis Tennill, Board Chairman, is working with a team of individuals to interview and select the next Executive Director from the candidate pool.

❑ The Fire Service Support position remains vacant. The status of the position will be determined by the new Executive Director.

SPECIAL PHOTO SECTION

Deborah's Retirement Reception

RETIREMENT PARTY:
DEBORAH ARNOLD

October 29, 2019

ANNOUNCEMENTS

MEMBERSHIP INFORMATION

TEAM MEMBER WEB PORTAL!

This Portal on our website is restricted to members only. Here you will find brochures, forms, and reports for your use.

♦ **STEP 1: Go to: http://kentucky.gov/register/Pages/default.aspx** and register. You will need your username and password to access members only area.

♦ **STEP 2: Send your USERNAME to Kelli at m.k.robinson.nfg@mail.mil**

If you are experiencing difficulty accessing the Team Portal, please contact the office of Kentucky.gov / Kentucky Interactive, LLC at 502-875-3733.

Has any of the following information changed?

- Name
- Address
- Phone
- Email
- Employment status/agency
- Emergency contact info

If anything has changed we need you to update your info. Use the following ReadyOp link to update your information anytime something changes.

KCCRT Membership Update Form

thank you
for an awesome 2019

Happy New Year!

Wishing you and yours a blessed and prosperous 2020

KCCRB
KENTUCKY COMMUNITY CRISIS RESPONSE BOARD

INFORMATION SHARING

STAY CONNECTED LINKS *(Control+Click)*

FACEBOOK *(for team members only)*

FACEBOOK (public page)

TWITTER
INSTAGRAM

LINKEDIN

KCCRT Connection Editors
Kentucky Community Crisis Response Board
111 St. James Ct., Suite B, Frankfort, KY 40601

502.607.5781

ANNOUNCEMENTS

KCCRB OFFICE HOURS

The KCCRB office will be closed for the holidays on the following days.

Tuesday, December 31st
Wednesday, January 1st

Responses can still be requested by calling **888-522-7228**.